

Liew Di Xuan

Work-Study Diploma in
Tourism Management

ITE College West



ITE Lee Kuan Yew

Model Trainee Award

A Heart for Every Tour

After finishing his *Nitec* in Hospitality Operations and National Service, Di Xuan pursued a WSDip in Tourism with Chan Brothers Travel Pte Ltd, moving toward financial independence and his business degree goal. His hospitality experience helped him excel as a travel advisor, efficiently handling varied customer enquiries.

Following eight months of frontline work, he shifted to operations, managing bookings, documentation, and stakeholder relations, supporting daily functions and connecting local teams with overseas partners. He also assists the retail team during weekends and travel fairs, balancing work and studies. Di Xuan is recognized as a versatile, reliable team member who brings diligence and proactivity to both work and school.

Service is more than a job for Di Xuan; he is dedicated to giving back. At a recent volunteering event at St Luke's ElderCare Active Ageing Centre, he enjoyed bringing happiness to elderly residents through sing-alongs and gifting, sharing the meaningful experience with colleagues.

From the Heart

"I have always been more of a doer than a passive learner, so doing actual work suits me more than just sitting in a classroom. Honestly, the work-study life is not always smooth sailing. My classmates and I work at different companies so it can be hard to coordinate our schedules for group projects. At the end of the day, it is all about good time management. There is a time for everything. Take breaks to avoid burn-outs, recharge and keep moving forward!"

Life after ITE

After graduation, Di Xuan plans to continue working in Chan Brothers Travel Pte Ltd while exploring pathways to further his studies with a degree in business.

Top Achievements

- Di Xuan attained a perfect Grade Point Average (GPA) of 4.0, demonstrating his academic excellence and exemplary professional conduct at work.
- He is currently involved in a strategic company project aimed at attracting a younger membership profile. His role involves identifying relevant activities, programmes and key customer touchpoints to cultivate customer loyalty.
- He represented Chan Brothers Travel Pte Ltd at ITE College West (CW)'s WSDip Fair & Homecoming 2025, sharing his ITE journey and providing valuable first-hand perspectives as a WSDip trainee.
- He was featured in a promotional video on WSDip on ITE CW's social media platforms. He contributed actively both on-screen and behind-the-scenes, from concept development, storyboarding to filming, ensuring that the content reflected authentic industry experiences.

